

Clear Browser Cache to Improve Loading Speeds

Clearing saved browser data makes room on the device and improves DropDoc loading speeds

Cache Clearing Basics

- Clearing browser cache on a device can improve loading speed of Result Sheets and other large docs.
- After clearing cache on a device, the browser may require user to sign into DropDoc again, so ensure that the username and password are available.

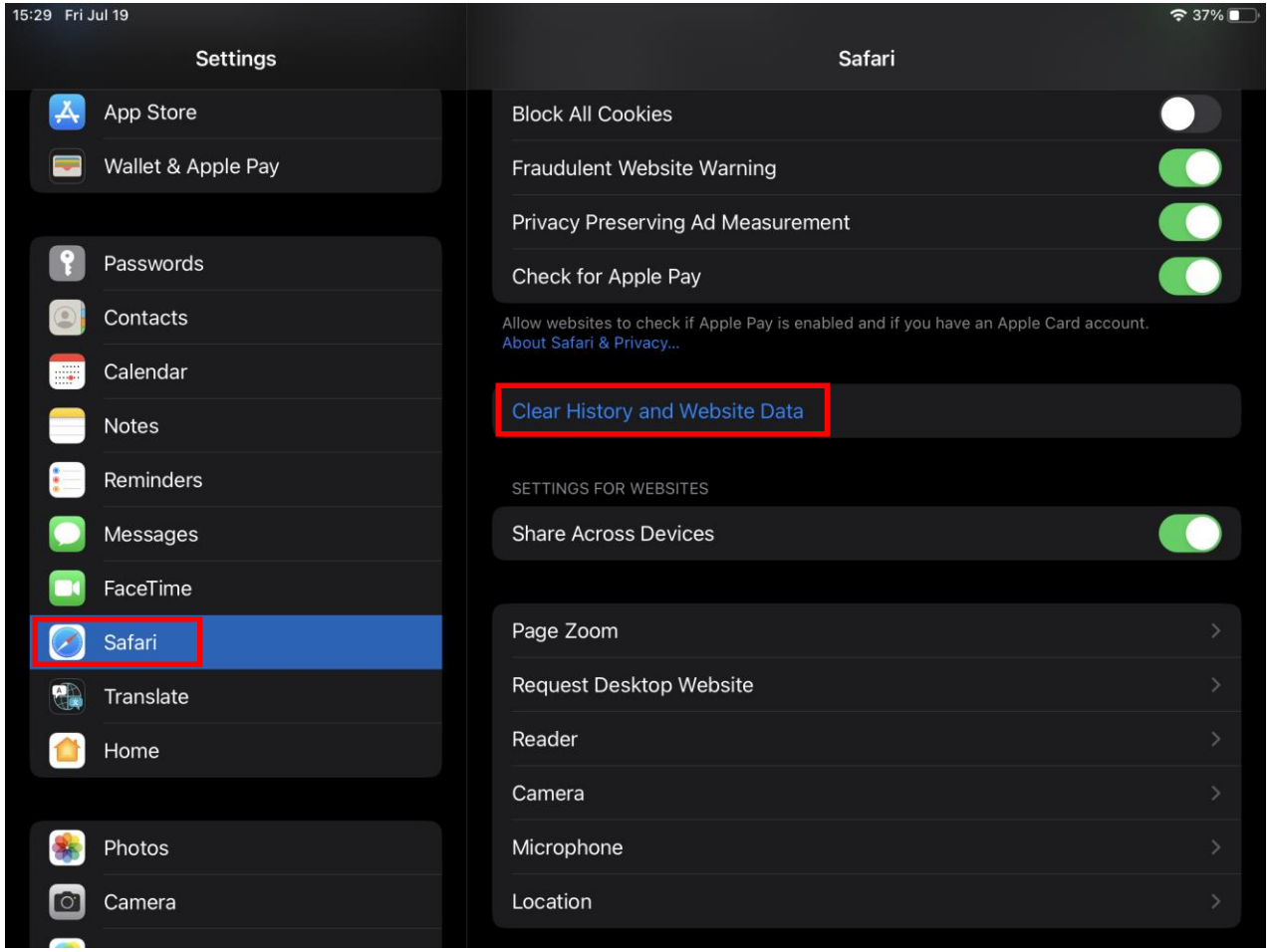
Clearing Instructions

- Refer to the steps that follow to clear cache from the internet browser that is used to access DropDoc:
  - Apple Safari
  - Google Chrome
  - Microsoft Edge

Apple Safari Cache Clearing

1) Go to iPad or iPhone Settings
2) Scroll down and select Safari
3) Clear History and Website Data





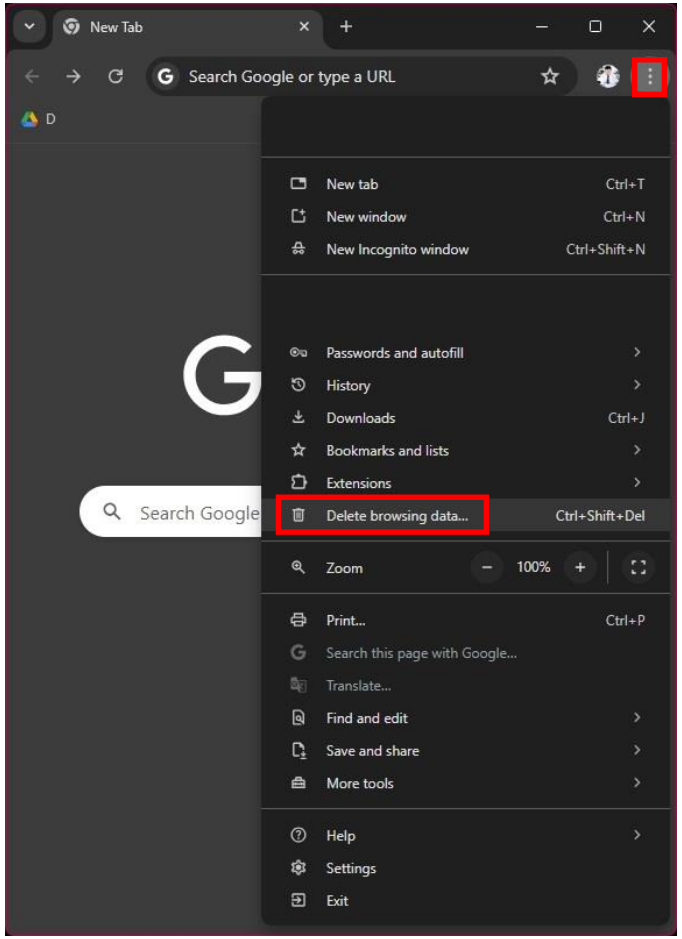
Google Chrome Cache Clearing

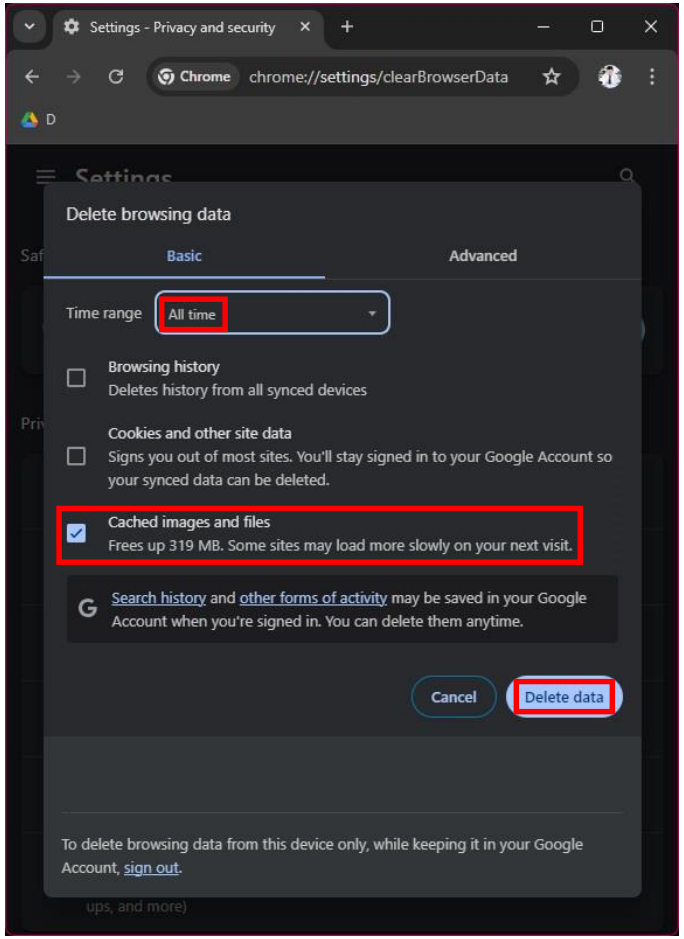
1) Use the 3-dot menu to select Delete browsing data

2) Select All time for range

3) Check Cached images & files

4) Select Delete data

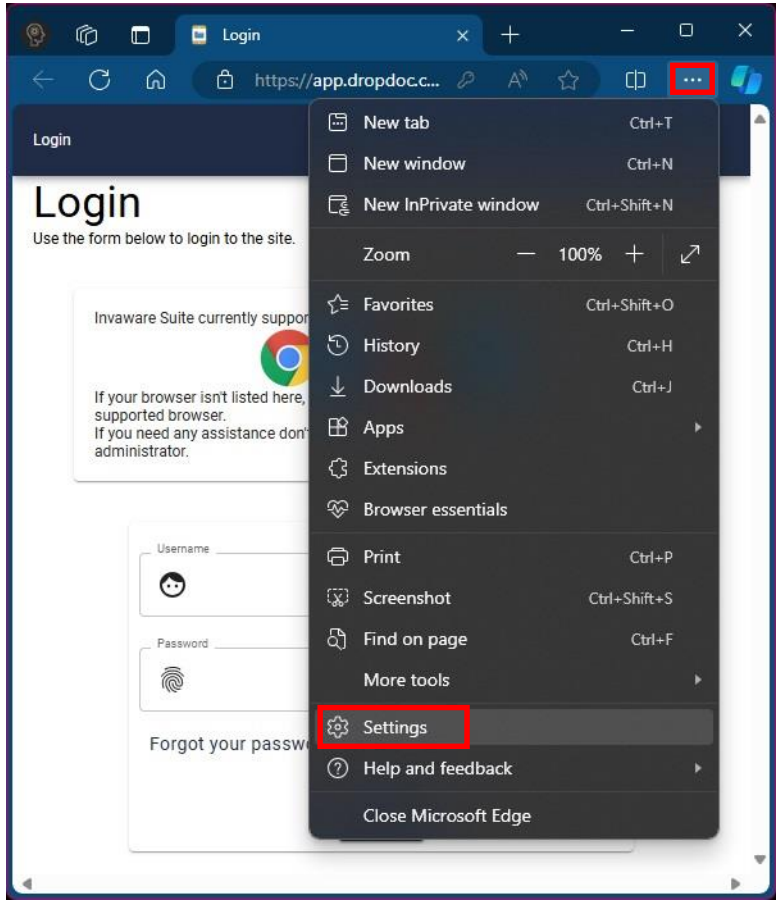


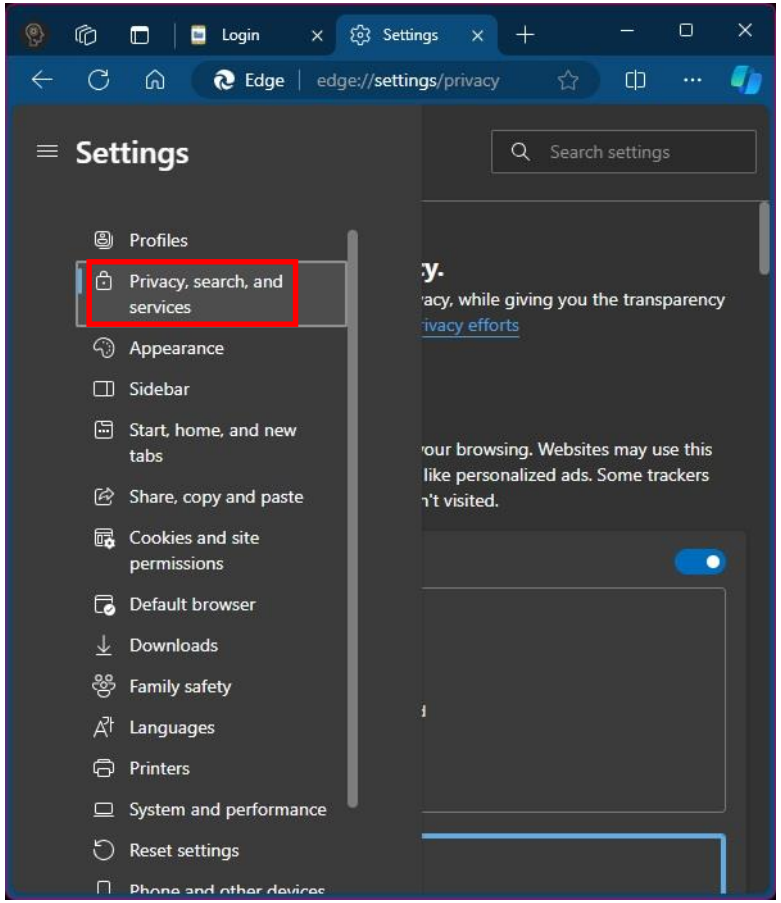


Microsoft Edge Cache Clearing

1) Use the 3-dot menu to select browser Settings

2) Select Privacy, search, and services





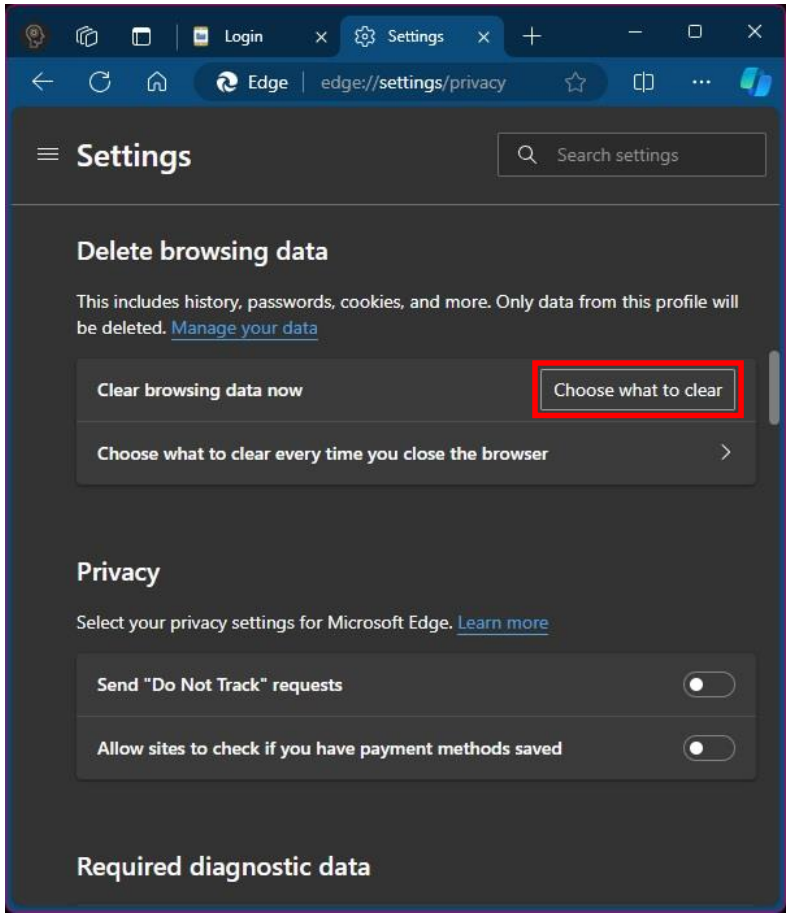
Microsoft Edge Cache Clearing Continued

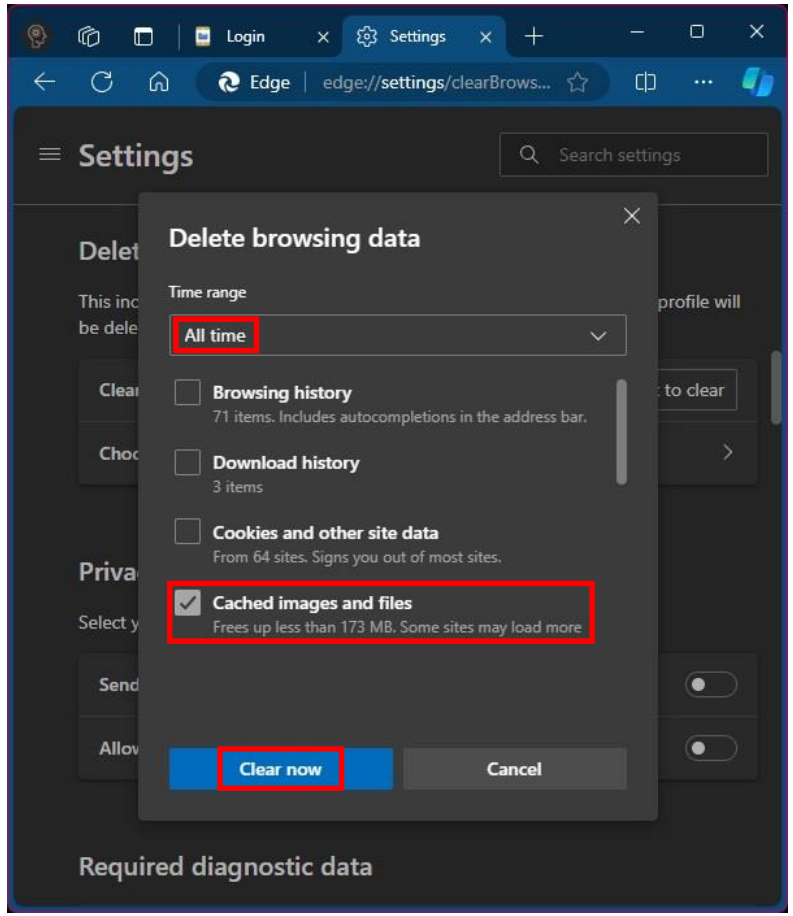
3) Scroll down and select Choose what to clear

4) Select All time range,

5) Check Cached images & files

6) Select Clear now







Congrats on leveling up your DropDoc toolkit!